



Millbrook Primary School

Bonneygrove and Millbrook Primary Federation

Gews Corner, Cheshunt, Herts. EN8 9BX

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8th December 2025

Dear Parents and Carers,

You recently enrolled your child in a six-week brownie-baking course with Actualise Learning, scheduled to take place each Tuesday after school. Unfortunately, the company has been unable to fulfil their commitment, and as a result the children were disappointed when no baking took place during the first two weeks.

Last Tuesday, our fantastic Teaching Assistants stepped in to ensure the children still enjoyed a baking session, and they had a wonderful time making brownies together. However, given the circumstances and the provider's inability to deliver the sessions as agreed, we regret to inform you that we will be cancelling all further sessions with immediate effect.

All families will receive a full refund.

Thank you for your understanding, and please accept our apologies for any inconvenience caused.

Kind Regards

Miss O'Donnell
Office Manager

